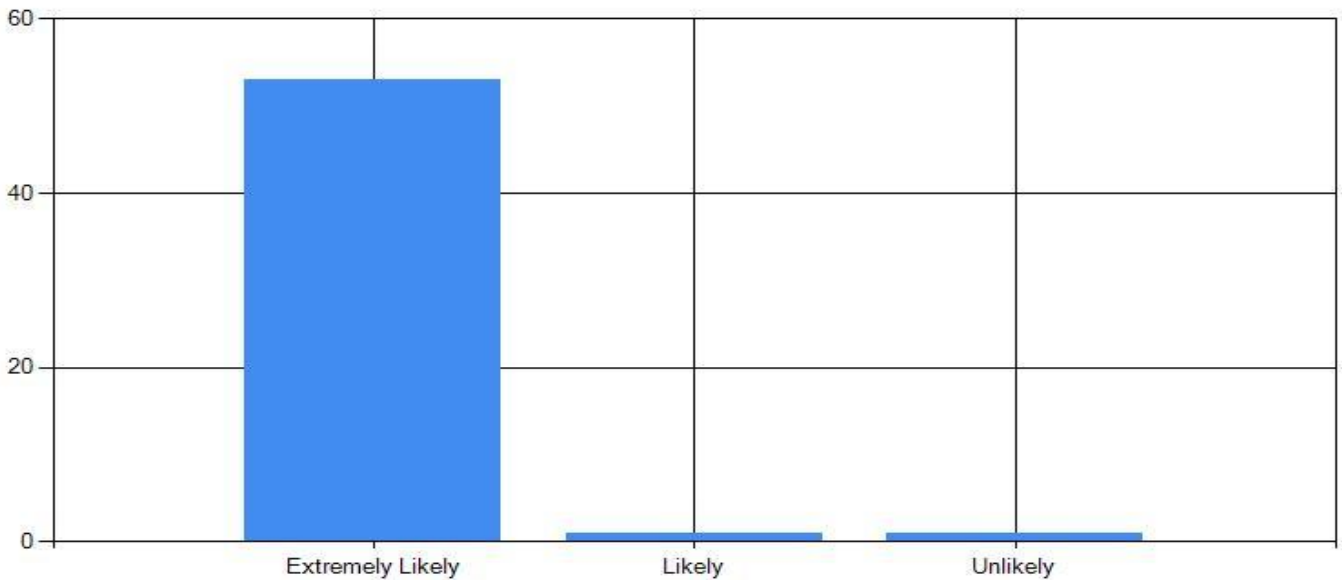




The NHS Friends and Family Test

March 2015 Results

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?



	Percentage
Extremely Likely	96%
Likely	2%
Neither Likely or Unlikely	0%
Unlikely	2%
Extremely Unlikely	0%
Don't Know	0%

“Excellent service and treatment always at The Villages Medical Centre.”

“Staff always polite and accommodating – doctors don’t rush the patient and one feels listened to. Friendly and approachable from start to finish.”

“Because I am eternally grateful for the care extended to me whilst visiting the Practice over my years coming here.”

“Staff are very helpful and friendly doctors are pro-active and make you feel like you matter.”

