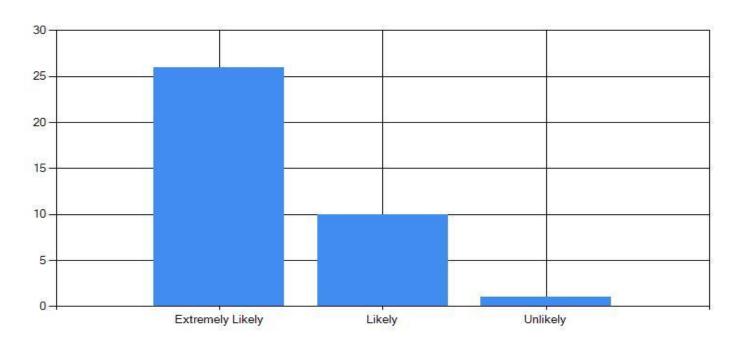


## **The NHS Friends and Family Test**

## **September 2016 Results**

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?



	Percentage
Extremely Likely	70%
Likely	27%
Neither Likely or Unlikely	0
Unlikely	3%
Extremely Unlikely	0
Don't Know	0

"Excellent appointment system, particularly the online on the day appointment booking. The GP consultations are friendly and thorough. Reception again friendly and helpful."

"Lovely staff - always feel relaxed and welcome."

"All the doctors are so kind and helpful."

"Fast, easy, efficient service."